



WE THANK YOU FOR VISITING NIAGARA TRAILERS

Re-open JANUARY 2ND, 2021.

BY APPOINTMENT ONLY

Any inquiries to the following departments, please use the department's email noted below. You can also call after January 2nd and speak with someone. Please leave a detailed message to help with return calls. Thank you for your help and understanding.

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SALES INQUIRIES

rving@niagaratrailers.com

All sales, new or used, can be directed to this email.
Please leave your name and phone number.

PURCHASED TRAILERS (NEW OR USED) FOR PICKUP/DELIVERY AND DEMO

ntservice@niagaratrailers.com

Any and all scheduled purchased trailers for pickup with demo and/or purchased trailers with a delivery have not changed.

Any further questions or information can be left at this email address.
Your name, address and phone number must be included.

PARTS DEPARTMENT

parts@niagaratrailers.com

Effective immediately; all parts can be ordered through this e-mail for curbside pickup. We invite everyone to visit the website; click into Parts, click into CATALOG. Here you will find a vast assortment of parts. Please put in the subject line **PART REQUEST**. Your name, address, and phone number **MUST** be included. Arrangements will be made to call you back for a credit card number prior to pick up. **NO CASH SALES ARE PERMITTED.**

SERVICE WORK AND REPAIR

ntservice@niagaratrailers.com

Any and all existing work orders with Niagara Trailers have not changed. For new work orders only, please address your request to this email. Please put in subject line **NEW REPAIR OR NEW SERVICE REQUEST**. Your name, address and phone number **MUST** be included. New repairs or service requests will be scheduled after the holidays.

We re-open on **JANUARY 2nd, 2021.**

We value and appreciate your business.

We ask for your patience and understanding as we move into the new normal.

-The Petrie Family-

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WARRANTY CLAIMS AND RECALLS

warranty@niagaratrailers.com

Any and all existing warranty claims are being looked at and being scheduled. Any new warranty claims or recall; please use this email. Please put in the subject line **WARRANTY CLAIM OR RECALLS**. Your name, address and phone number **MUST** be included. New warranty claims and recalls will be scheduled after the holidays.

INSURANCE CLAIMS AND REQUESTS

mkt.ins@niagaratrailers.com

Any and all existing insurance claims are being looked at and being scheduled. Any new insurance claims and requests; please use this email. Please put in the subject line **INSURANCE CLAIM OR REQUEST**. Your name, insurance company name, address & phone number **MUST** be included. New insurance claims and requests will be scheduled after the holidays.

PARK SERVICE

parkservice@niagaratrailers.com

Any new park service requests; please use this email. New service, repair and delivery request to a campground will be scheduled after the holidays.

STORAGE PICKUPS AND RENEWALS

apetrie@niagaratrailers.com

Winter storage customers can pickup their trailers any time Mon-Sat. All storage renewals can be directed to this email address. Please put **RENEWAL or STORAGE REQUEST** in subject line. Your name, address and phone number **MUST** be included. **NO CASH SALES ARE PERMITTED**. Arrangements will be made to call you back for a credit card number for payment.

ACCOUNTS PAYABLE AND RECEIVABLE

accounts@niagaratrailers.com

Any account related inquiry can be addressed to this email.

FINANCING

finance@niagaratrailers.com

For all your financing needs